



## Terms of Service

### – The City of Falls Church Only

*As of 6/17/17*

This contract between The Compost Crew, LLC and the party indicated below (“crewmember”), beginning on the date of signature below, and ending at the completion of one (1) month or one (1) year, shall represent a service agreement between the aforementioned parties, such that:

- The Compost Crew shall provide the necessary equipment and information to the crewmember so that they may properly and easily separate their organic waste.
- The Compost Crew shall pick-up the crewmember’s waste on a predefined weekly schedule at a predefined location; at which time they will perform bin servicing as per the crewmembers account service level.
- Either party may terminate this agreement at any time and without reason, but there must be written notice provided so that the end date is clearly defined.
- The customer will not be reimbursed for their subscription fee, irrespective of the date of cancellation, except at the sole discretion of The Compost Crew.
- Residential Crewmembers will be afforded the opportunity for some free compost while subscribed.
- The crewmember will only contribute suitable materials to The Compost Crew bin as listed on the attached sheet, and will keep contaminants to a minimum so as to ensure the integrity of the compost “heap”.
- In the event of severe weather or other uncontrollable, but catastrophic events, The Compost Crew may postpone or cancel a pickup day at their sole discretion.
- In the event of a missed pickup, The Compost Crew will attempt, but cannot guarantee that they will be able to perform a makeup pickup. The Compost Crew will collect any overflow on the following pickup day. The Compost Crew may also issue a credit to the crewmember’s account at The Compost Crew’s sole discretion.
- In the event that a collection bin is lost or damaged, The Compost Crew may replace the bin at no cost at their sole discretion.
- All crewmembers and crewmember team members (i.e. employees) shall be eligible to a 10% discount on all Compost Crew products and residential services.